

## HAK-010-001609 Seat No. \_\_\_\_\_

## B. B. A. (Sem. VI) (CBCS) Examination

June / July - 2017

## Advance Human Resource Management - II

Faculty Code: 010

Subject Code: 001609 Time :  $2\frac{1}{2}$  Hours] [Total Marks: 70 Instructions: (1) There are 5 descriptive questions each of 14 Marks. **(2)** Figures to the right side indicate marks allocated to each of the questions. 1 Define Organizational Behavior and give a concise 14 thought on Organizational Behavior model & its variables. OR 1 Describe Hawthorne experiments with its phases & 14 implications. 2 Explain Adam's Equity theory of Motivation. 14 OR 2 Explain Path Goal Theory of Leadership. 14 Explain the concept of Resistance to change and write 14 3 about overcoming resistance to change. OR What is Organizational Development? Discuss its process 3 14 and techniques in brief. Define conflict with Traditional and Modern views & 4 14

discuss optimum level conflict with figure.

- 4 Discuss concept of Conflict Resolution with its techniques. 14
- 5 What is Positive Organizational Behavior (POB)? Explain 14 its element.

 $\mathbf{OR}$ 

- 5 Write notes on:
  - (a) International Organizational Behavior
  - (b) Quality of Work Life (QWL).